



18 March 2008

John Lindeman
Chief Executive Officer
Kemp Construction Limited
PO Box 83275
AUCKLAND

Dear John

This letter is to acknowledge the excellent work that was done by Kemp Construction, and in particular your Construction Manager, Mr Michael Muirhead, to ensure the successful completion of the refurbishment of the New Zealand Police Northern Communications Centre based at 159 Great North Road, Grey Lynn.

As you are aware, the Northern Communications Centre is a 24-hour/7 day a week centre that receives more than 1,000,000 telephone calls a year. The Centre provides the command and control for emergency response for the six most northern Police districts which covers more than half of New Zealand's population. It also covers the same role for the New Zealand Fire Service.

I believe the refurbishment of the Centre was a particularly difficult and unique project. It had to be completed to a high standard to future proof the Centre for more than the next decade, but also had to be completed whilst the centre remained fully operational and provide 100% service to the New Zealand public. Some other challenges included a strongly unionised environment, the need to work with two different organisations (Fire and Police) and the complexity of the different information technology platforms that we use. The latter aspect was further compounded by the fact that the IT systems could never be fully turned off and that there would be no opportunity in the project for a full power outage.

The approach of Kemp Construction during the project consistently exceeded my expectations. I was particularly impressed around the attention to detail in terms of the day-to-day management of the project and the workers coming on site, the flexibility to deal with our operational demands and the 'can do' attitude around significant challenges concerning our electrical systems. I was also impressed with the strong relationship Mike Muirhead formed with RDT Pacific and their ability to seize a range of opportunities that brought the project in on budget and in a considerably shorter timeframe than first requested.

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Safer Communities Together


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The results of the refurbishment are impressive and I believe Kemp Construction can take considerable pride in that they have contributed to a first class facility that will serve the New Zealand public for the next decade or more. Please pass on my appreciation to all those involved and feel free to use me as a reference for any future projects you intend to undertake.

Yours sincerely



Superintendent Allan Boreham

District Commander

Waikato Police

(formerly Centre Manager, Northern Communications Centre)